

RETURNS FORM

Gameology will happily provide a refund or store credit for products purchased in-store or online, subject to the following conditions:

- **The products being returned are in sealed, unused and re-sellable condition**
- **Proof of Purchase accompanies the returned product (in-store only)**
- **The request for return or exchange is within 30 days from the date of purchase or collection/delivery**
- **The product is not a Trading Card Game (TCG), including Sports Cards and TCG Singles**
- **The item was not an in-store exclusive clearance product**

We are currently unable to process [exchanges](#) via post.

Need more information?

View our full Returns Policy on our [Help Centre](#) or contact [Customer Care](#).

RETURN TO:

Gameology Returns
12 Eileen Road,
Clayton South,
VIC 3169

YOUR ORDER SUMMARY:

Order Number:	
Full Name:	
Email:	

PRODUCTS TO BE RETURNED:

PRODUCT NAME	QTY	REASON CODE (BELOW)

CODE	REASON
1	DELIVERY ISSUE
2	I'VE CHANGED MY MIND/NO LONGER NEED IT
3	FAULTY
4	RECEIVED WRONG PRODUCT/S
5	OTHER (please specify)

I WOULD LIKE A (tick one):

- REFUND
- GIFT CARD
- REPLACEMENT (if faulty)